

COMODO
Creating Trust Online®



Comodo SiteInspector

Software Version 3.3

Administrator Guide

Guide Version 3.3.032812

Comodo Security Solutions
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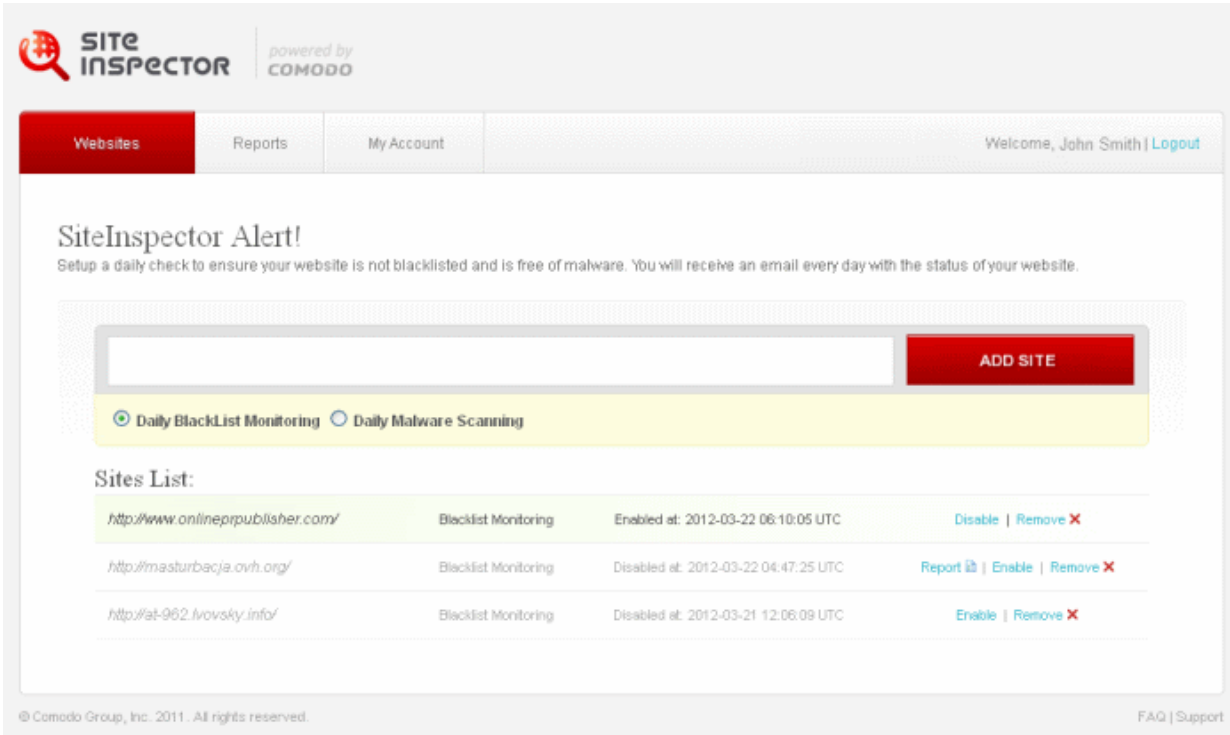
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1 Introduction to Comodo SiteInspector

SiteInspector, a free malware scanning and blacklist monitoring service for websites, allows webmasters to set up recurring, daily checks on any 3 pages of a domain. If malware is discovered or if the website is found on any one of a range of website blacklisting services, then the account owner is immediately notified via email. Comodo believe this early warning system will save thousands of innocent website owners per year from the potentially catastrophic effects of seeing their website blacklisted.

Features and benefits include:

- Automatic, daily malware scans of every page on your website - including any sub-domains
- Daily checks that your website is not present on any Internet blacklists
- Full reports and mitigation advice if malware is found
- You are notified the instant a problem is detected
- Easy, web based interface means you can be up and running 5 minutes after sign up



The screenshot displays the SiteInspector administrative interface. At the top, there is a navigation bar with 'Websites', 'Reports', and 'My Account' tabs. A user greeting 'Welcome, John Smith | Logout' is visible on the right. The main content area features a 'SiteInspector Alert!' section with a description of the service. Below this is a form to 'ADD SITE' with radio buttons for 'Daily BlackList Monitoring' (selected) and 'Daily Malware Scanning'. A 'Sites List' table follows, containing three entries with their respective URLs, monitoring types, and status dates.

URL	Monitoring Type	Status	Actions
http://www.onlinepublisher.com/	Blacklist Monitoring	Enabled at: 2012-03-22 06:10:05 UTC	Disable Remove ✕
http://masturbacja.ovh.org/	Blacklist Monitoring	Disabled at: 2012-03-22 04:47:25 UTC	Report 📄 Enable Remove ✕
http://at-962.lvovsky.info/	Blacklist Monitoring	Disabled at: 2012-03-21 12:06:09 UTC	Enable Remove ✕

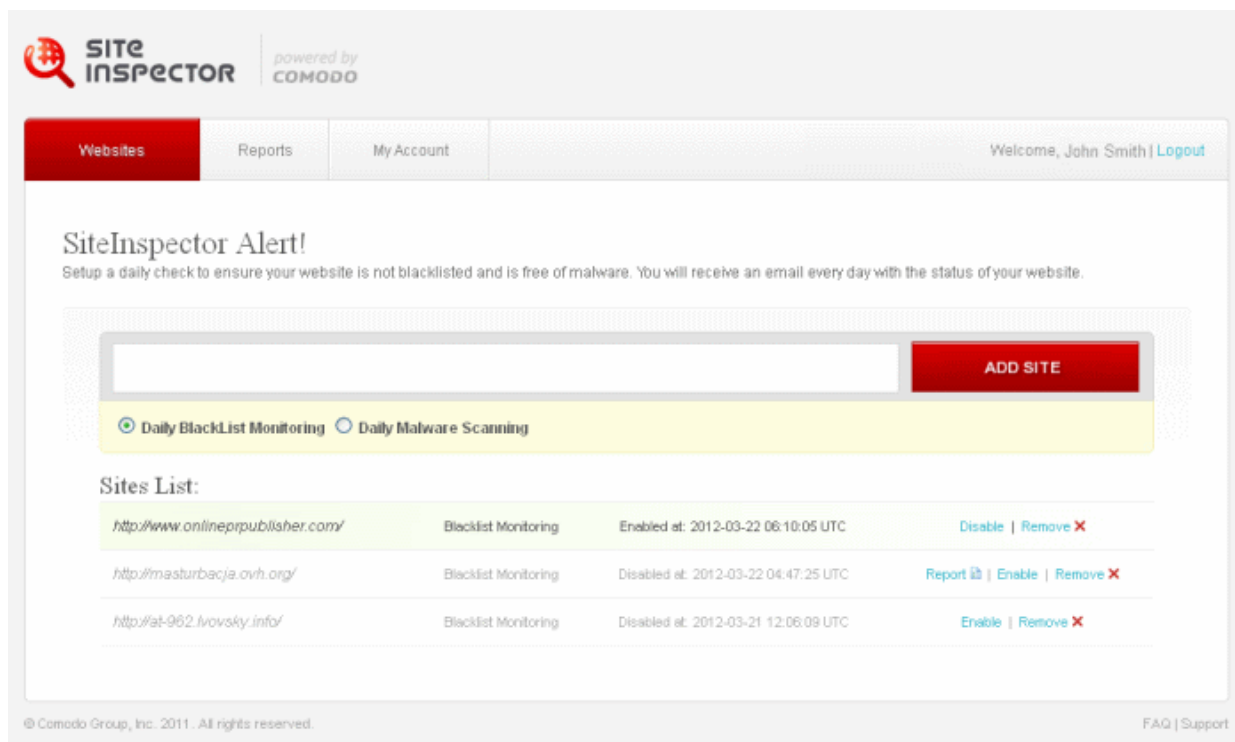
Guide Structure

This guide is intended to take you through the use of Comodo SiteInspector and is broken down to the following main sections. The guide can be navigated using the bookmark links on the left.

- **The Administrative Interface** - Provides a snapshot of main functional areas of SiteInspector.
 - **Logging-in to the Administrative Interface** - How to login to the SiteInspector interface.
 - **Websites** - Describes briefly about adding website for blacklist monitoring and malware scanning services.
 - **Reports** - Detailed explanation on blacklist monitoring and malware scanning reports of websites in your account.
 - **My Account** - Detailed explanation on how to manage your account at Comodo Account Manager (CAM).

2 The Administrative Interface

The main interface of Comodo SiteInspector (SI) allows administrators to have overall control of adding or removing websites for daily blacklist monitoring and / or daily malware scanning and to view the results in the reports tab. The image below shows the administrative interface after logging in.

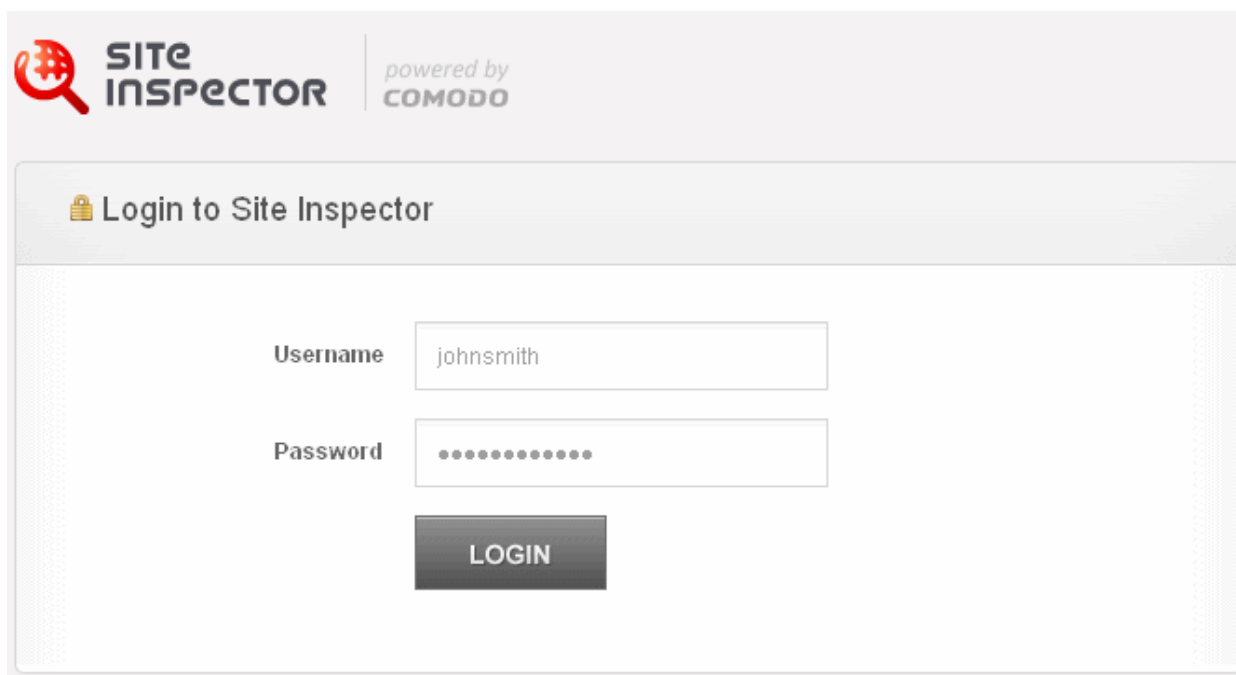


Main Functional Areas

- **Websites** - In this area, an administrator can add websites for daily blacklist monitoring and / or daily malware scanning services. The administrator also can remove, enable or disable websites from the list in this interface and view reports. See the [Managing Websites in SiteInspector](#) section for more details.
- **Reports** - In this interface, an administrator can view the results of daily blacklist monitored and daily malware scanning of websites in your account. See the [Reports](#) section for more details.
- **My Account** - Provides details of your account in the CAM interface. See the [Managing Your Account](#) section for more details.
- **FAQ** - Clicking this link at the bottom right of the interface takes you to FAQ site, which provides answers for the mostly commonly and frequently asked questions regarding SiteInspector.
- **Support** - Clicking the [Support](#) link at the bottom right of the interface takes you to the Comodo support web page, an online knowledge base and support ticketing system. The fastest way to get further assistance in case you find any problem using SiteInspector.

2.1 Logging-in to the Administrative Interface

Since Comodo SiteInspector is a web application, you can login into your account using any Internet browser by entering <https://siteinspector.comodo.com/login> in the address bar of your browser.



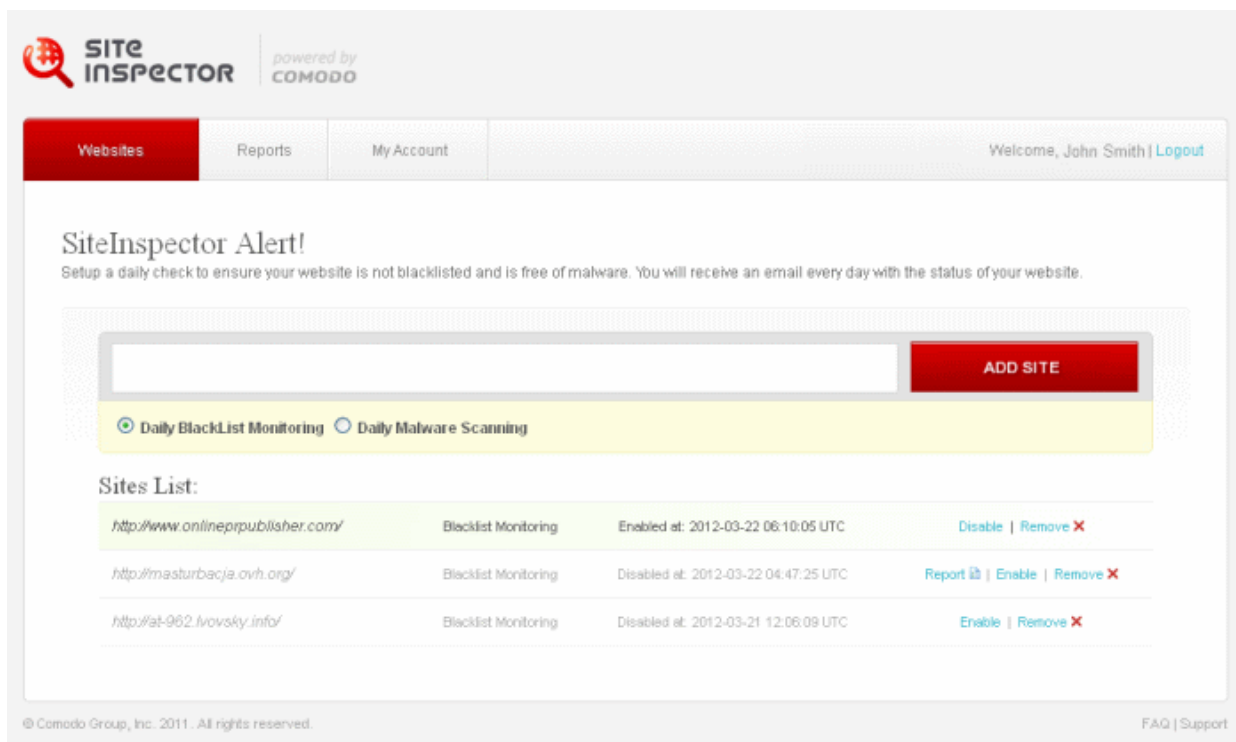
The screenshot shows the 'Login to Site Inspector' page. At the top left is the Site Inspector logo (a magnifying glass over a globe) and the text 'SITE INSPECTOR'. To its right, it says 'powered by COMODO'. Below the header is a grey bar with a lock icon and the text 'Login to Site Inspector'. The main area contains a 'Username' field with the text 'johnsmith', a 'Password' field with ten dots, and a dark grey 'LOGIN' button.

Login to the interface with the Username and Password that were sent to you via email after the purchase of SI service.

2.2 Managing Websites in SiteInspector

In the Websites area, an administrator can add websites for daily blacklist monitoring and / or daily malware scanning services. The administrator also can remove, enable or disable websites from the list in this interface and view reports.

Click on the 'Websites' tab in the interface. By default, the 'Websites' interface will open after logging-in to the SI service.



The screenshot shows the 'Websites' management interface. At the top left is the Site Inspector logo and 'powered by COMODO'. Below the header is a navigation bar with 'Websites' (selected), 'Reports', and 'My Account'. On the right, it says 'Welcome, John Smith | Logout'. The main content area has a 'SiteInspector Alert!' section with a sub-header 'Setup a daily check to ensure your website is not blacklisted and is free of malware. You will receive an email every day with the status of your website.' Below this is a form with a text input field and an 'ADD SITE' button. Underneath the form are two radio buttons: 'Daily BlackList Monitoring' (selected) and 'Daily Malware Scanning'. Below the radio buttons is a 'Sites List' table with three rows of website data.

Website URL	Service	Status / Date	Actions
http://www.onlinepublisher.com/	Blacklist Monitoring	Enabled at: 2012-03-22 06:10:05 UTC	Disable Remove ✕
http://masturbacja.ovh.org/	Blacklist Monitoring	Disabled at: 2012-03-22 04:47:25 UTC	Report 📄 Enable Remove ✕
http://at-962.livovsky.info/	Blacklist Monitoring	Disabled at: 2012-03-21 12:06:09 UTC	Enable Remove ✕

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In the 'Websites' interface, the following tasks can be carried out:

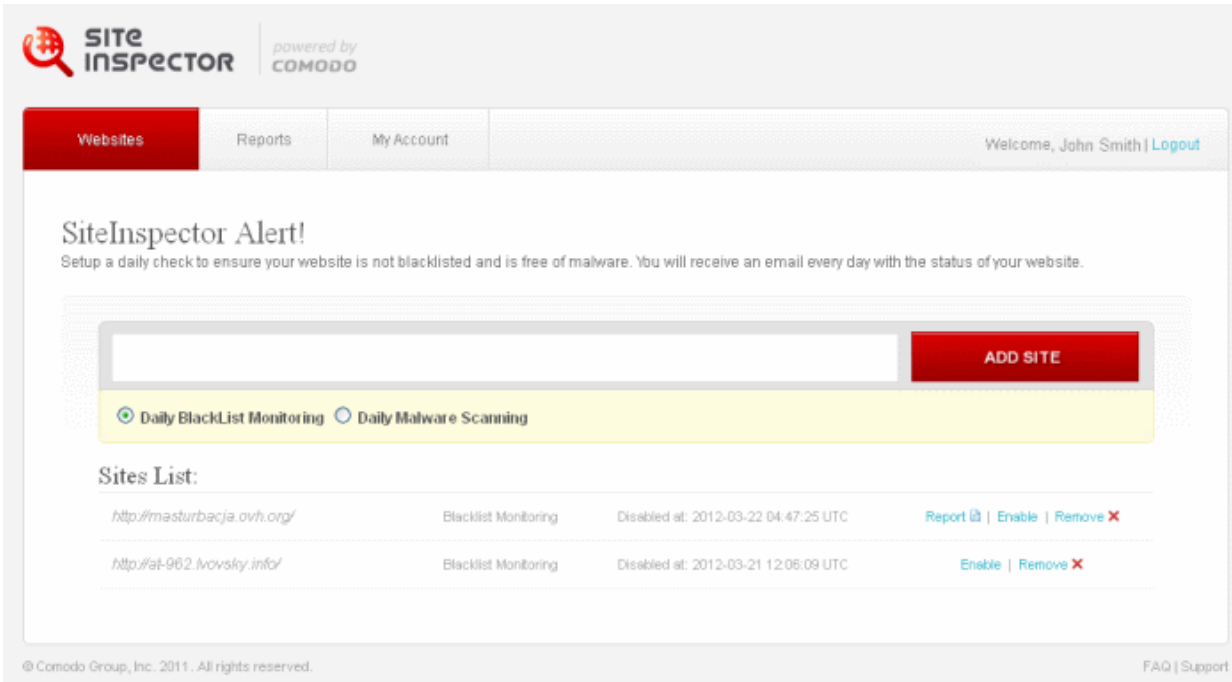
- **Add websites for daily blacklist monitoring**
- **Add websites for daily malware scanning**
- **View report for a particular website**
- **Enable / Disable a website for a particular service**
- **Remove a website for a particular service**

Adding websites for daily blacklist monitoring service

Major search engines including Google, Yahoo, Bing blacklist websites if they find influx of any malware in the sites. Once enrolled in the blacklist, the sites will not be shown in their search results, preventing access to the sites through their search engines. Blacklist Monitoring service in SiteInspector watches the blacklists of all major search engines for the status of your website on a daily basis at a predetermined time. Emails will be sent by SiteInspector daily to you regarding the status of your website and if blacklisted by any of the major search engines, enabling you to take immediate remedial action.

To add a website for daily blacklist monitoring service

- Click the 'Websites' tab at the top of the interface.

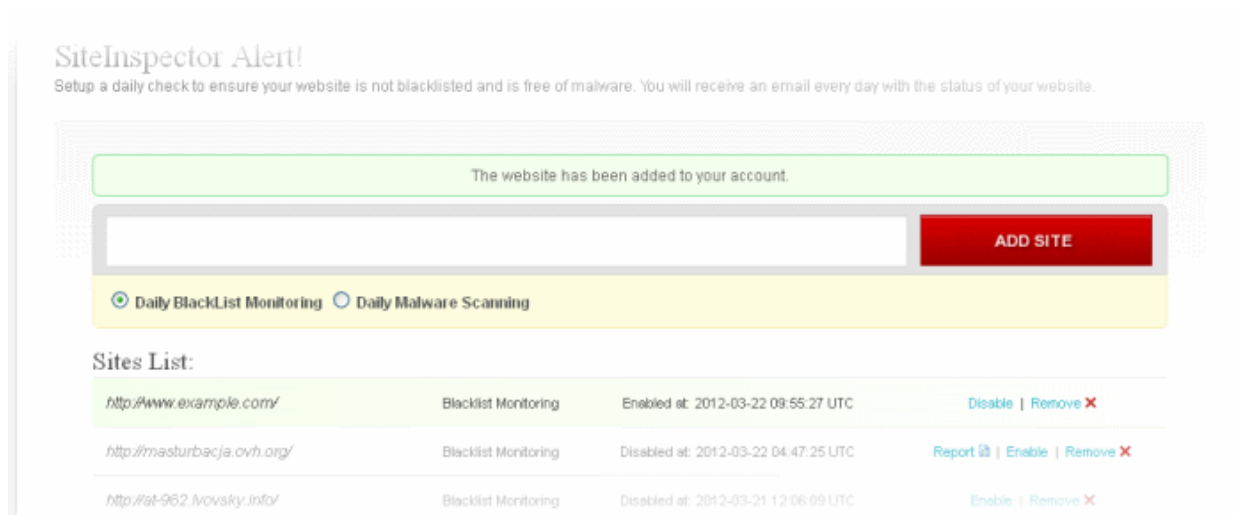


The screenshot shows the 'Websites' tab selected in the SiteInspector interface. The page features a navigation bar with 'Websites', 'Reports', and 'My Account' tabs, and a user greeting 'Welcome, John Smith | Logout'. A 'SiteInspector Alert!' section prompts the user to setup a daily check. Below this is a form with a text input field and an 'ADD SITE' button. The form also has radio buttons for 'Daily BlackList Monitoring' (selected) and 'Daily Malware Scanning'. A 'Sites List' table displays two entries:

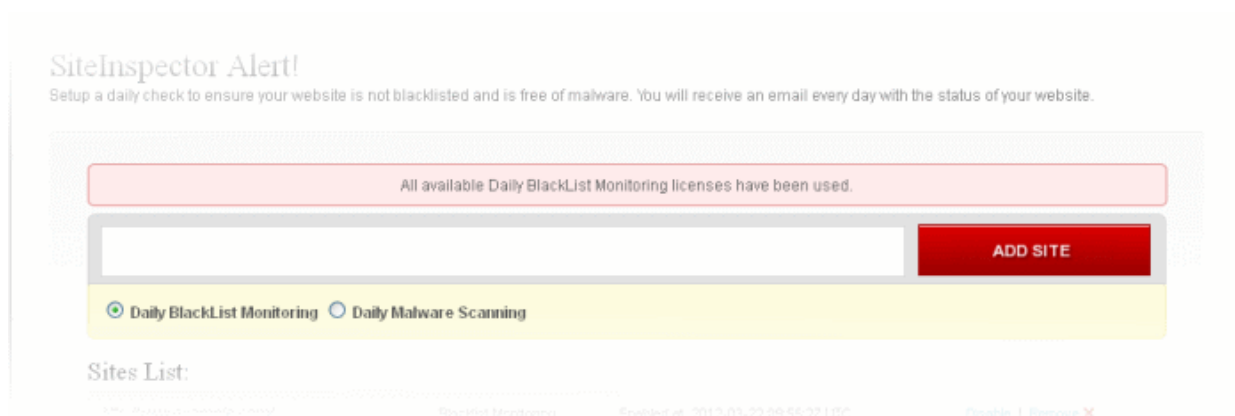
URL	Service	Status / Disabled At	Actions
http://masturbacja.ovh.org/	Blacklist Monitoring	Disabled at: 2012-03-22 04:47:25 UTC	Report Enable Remove ✕
http://at-962.lnovsky.info/	Blacklist Monitoring	Disabled at: 2012-03-21 12:08:09 UTC	Enable Remove ✕

- Select 'Daily BlackList Monitoring'.
- Enter the URL of the website that you want to add for daily blacklist monitoring service in the text box and click 'ADD SITE' button.

The website will be added for the service and a success message will be displayed.



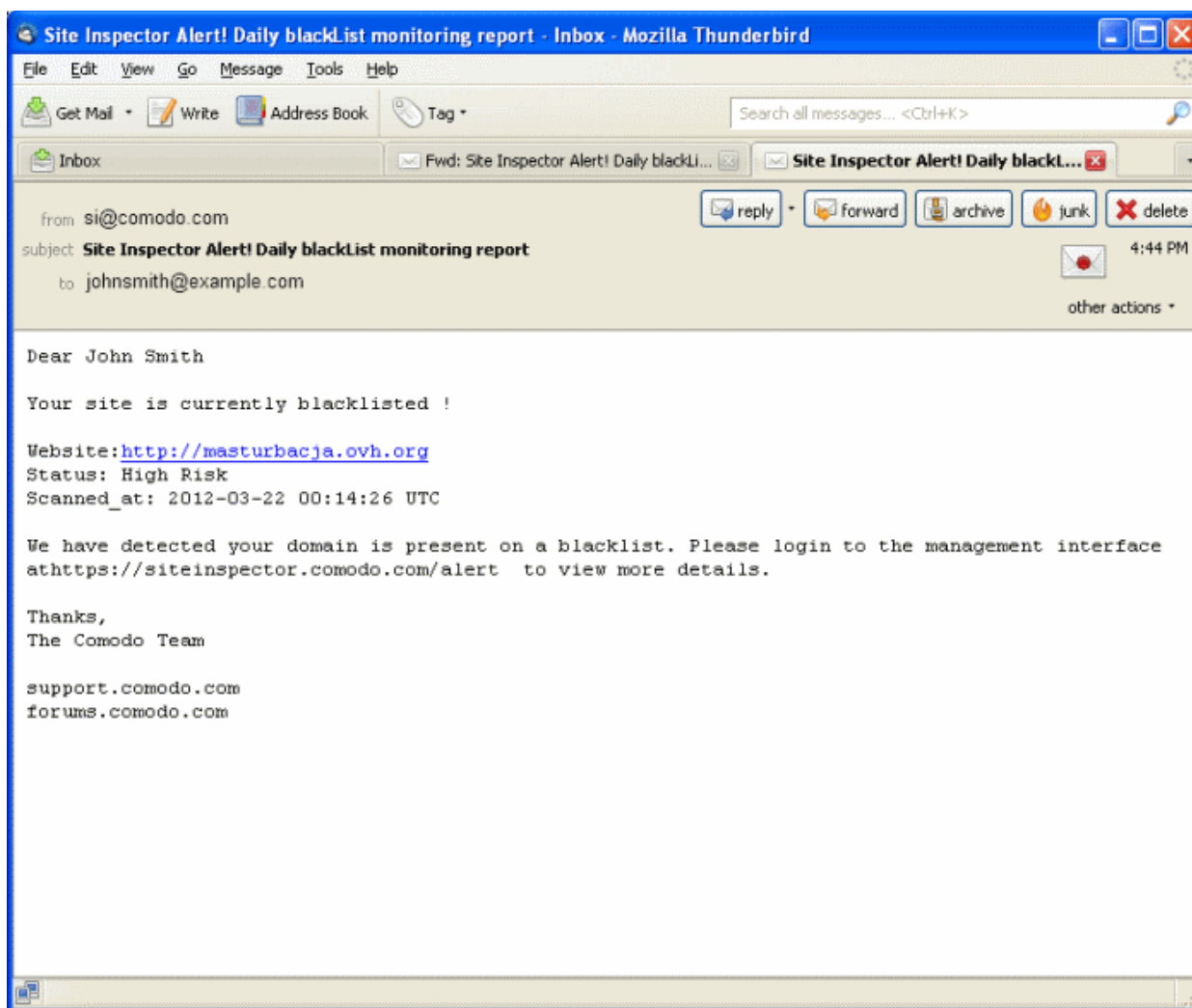
Repeat the process for adding more websites in your account. If the number of websites exceeds the subscription plan for your account, a warning message will be displayed while adding a website.



If you want to add websites without changing your subscription plan, disable a website that is currently in the list and repeat the process for adding a website. See the section '**Enabling / Disabling a website for a particular service**' section for more details.

Once website(s) have been added, the daily blacklist monitoring will begin at a predetermined time. After the first scan is completed, 'Report' links will be displayed beside the respective websites list in the interface. See the section '**Reports**' for more details.

SI will be sending emails daily regarding the status of your websites, which will help you to take immediate remedial action in case of blacklisting any of your websites by major search engines. An example of a notification email is shown below.

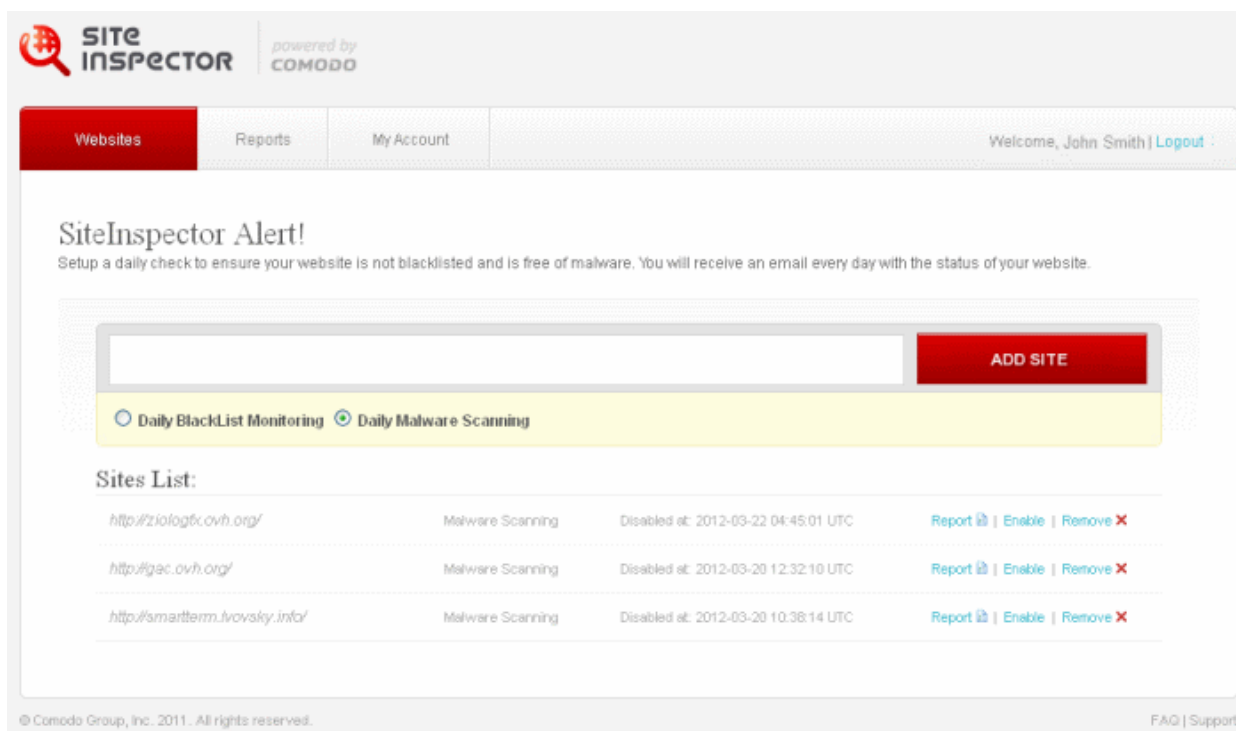


Adding websites for daily malware scanning

Daily Malware Scanning service by SI performs automated scans on your website(s) exhaustively for intrusion of any malware and provides you immediate alert if any malware enter your site(s). The scan report provides granular details of the infection and enables you to take action on time in order to disinfect your site, before the search engines blacklist your site.

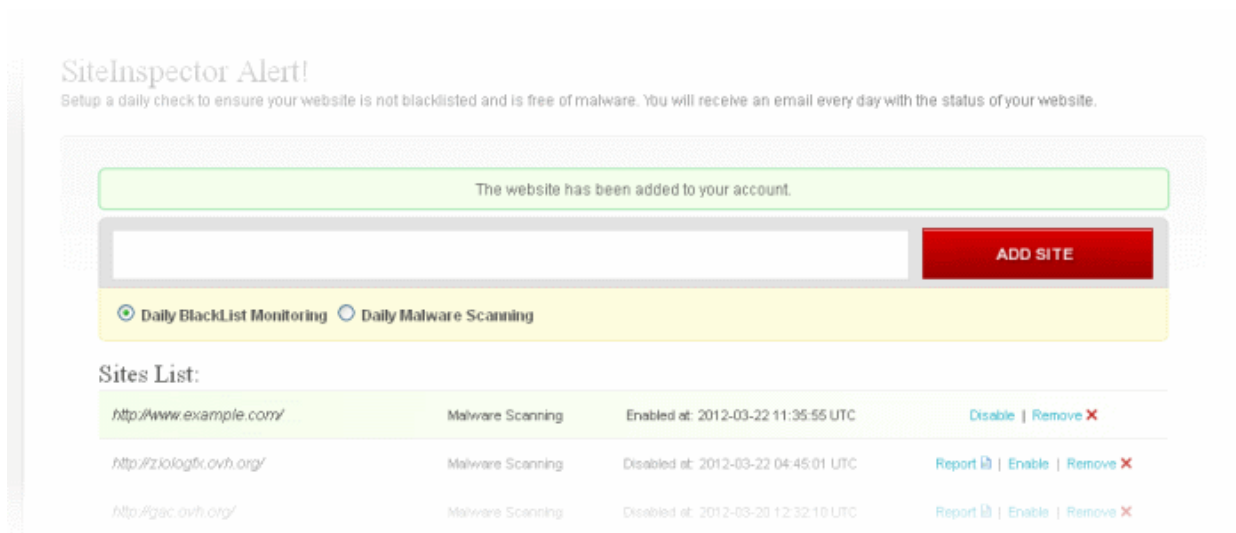
To add a website for daily malware scanning service

- Click the 'Websites' tab at the top of the interface.

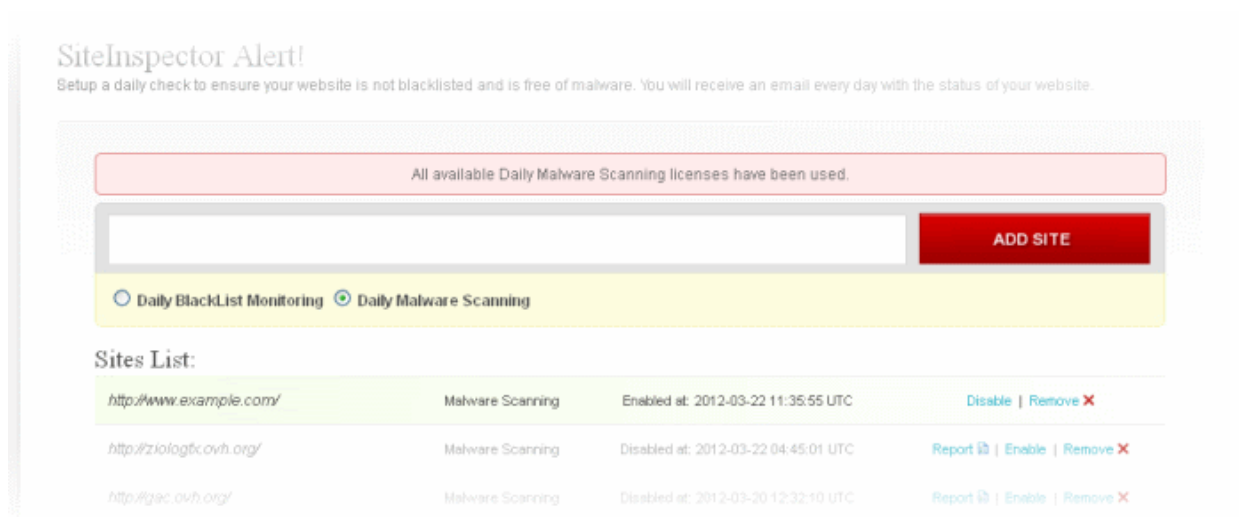


- Select 'Daily Malware Scanning'.
- Enter the URL of the website that you want to add for daily malware scanning service in the text box and click 'ADD SITE' button.

The website will be added for the service and a success message will be displayed.



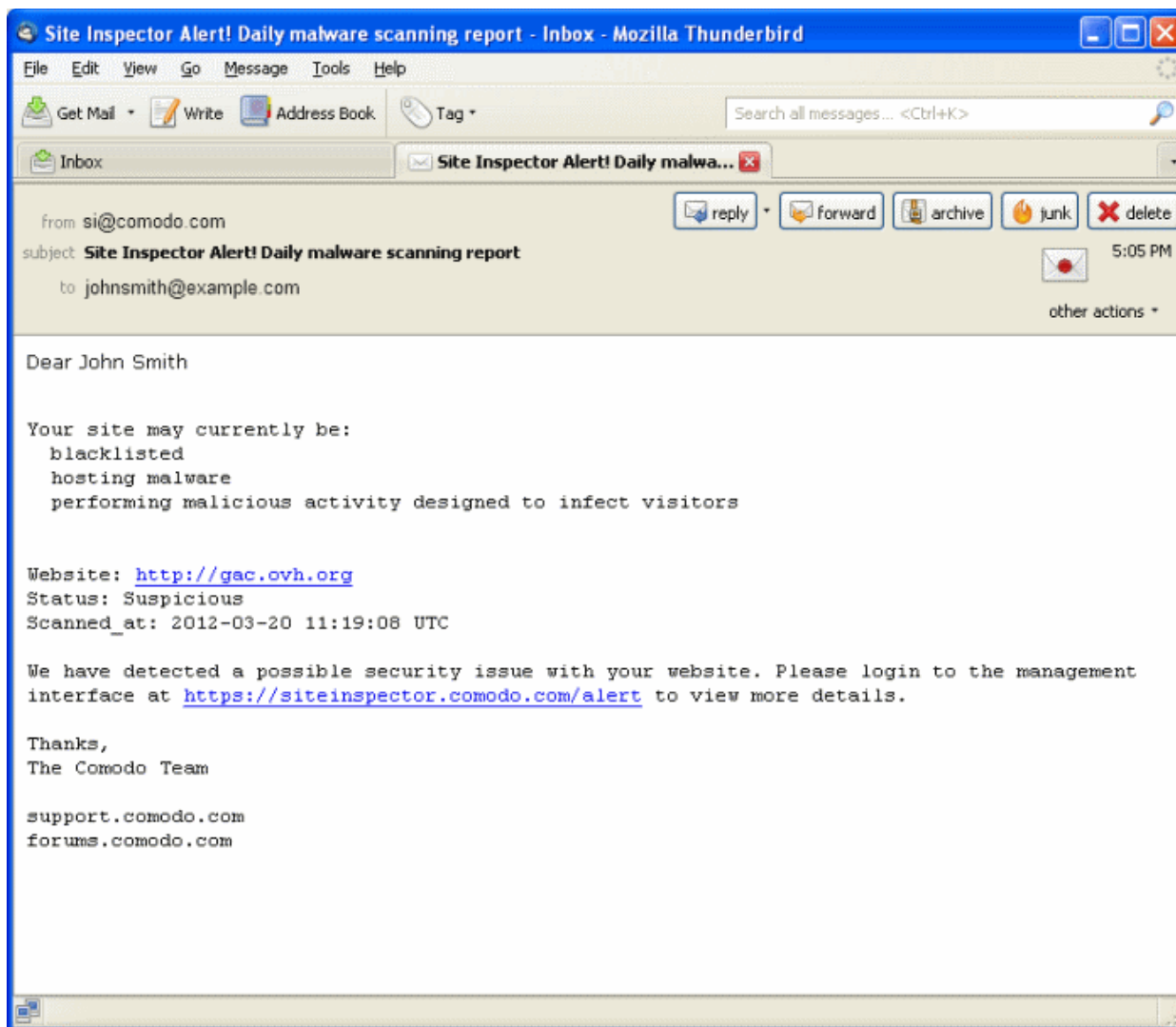
Repeat the process for adding more websites in your account. If the number of websites exceeds the subscription plan for your account, a warning message will be displayed while adding a website.



If you want to add websites without changing your subscription plan, disable a website that is currently in the list and repeat the process for adding a website. See the section '**Enabling / Disabling a website for a particular service**' section for more details.

Once website(s) have been added, the daily malware scanning process will begin at a predetermined time. After the first scan is completed, 'Report' links will be displayed beside the respective websites list in the interface. See the section '**Reports**' for more details.

SI will be sending emails daily regarding the status of your websites, which will help you to take immediate remedial action in case of malware infection in any of your websites. An example of a notification email is shown below.



Viewing report for a particular website

Reports of daily malware scanning or daily blacklist monitoring of your websites provide you the information for remedial action if any is required. You can view the report of a particular website or of all the websites in your account in the 'Reports' section. Refer to the section '**Reports**' for more details. A new website added to your account will not display 'Report' immediately and will be displayed only after the first daily blacklist monitoring or daily malware scanning is completed at a predetermined time.

To view report for a particular website

- Click the 'Websites' tab at the top of the interface.

The list of websites in your account will be displayed.

The screenshot shows the 'Websites' tab selected in the top navigation bar. The user is logged in as 'John Smith'. The main content area features a 'SiteInspector Alert!' section with a sub-header 'Setup a daily check to ensure your website is not blacklisted and is free of malware. You will receive an email every day with the status of your website.' Below this is a form with a text input field and an 'ADD SITE' button. Underneath the form are two radio buttons: 'Daily BlackList Monitoring' (selected) and 'Daily Malware Scanning'. A 'Sites List' table follows, containing four rows of website data with columns for the URL, monitoring status, scan date, and action links (Report, Disable, Remove).

Website	Monitoring Status	Last Scan	Actions
http://masturbacja.ovh.org/	Blacklist Monitoring	Scanned at: 2012-03-22 00:14:27 UTC	Report Disable Remove
http://www.onlineipublisher.com/	Blacklist Monitoring	Disabled at: 2012-03-26 05:54:12 UTC	Report Enable Remove
http://www.example.com/	Blacklist Monitoring	Disabled at: 2012-03-22 10:08:01 UTC	Enable Remove
http://at-962.novsky.info/	Blacklist Monitoring	Disabled at: 2012-03-21 12:06:09 UTC	Enable Remove

- Click the 'Report' link beside the website that you want to view the report.

The summary of report for the selected website will be displayed.

The screenshot shows the 'Reports' section of the Comodo SiteInspector interface. The main heading is 'Report for 'http://masturbacja.ovh.org/'. A red warning icon indicates 'This is a high risk site.' The most recent scan was on 2012-03-22 00:14:26 UTC. The scanned IP is 46.105.198.1, and the country is France. A pie chart shows the scan results: 0 Safe, 0 Suspicious, 3 High Risk, and 0 Inconclusive. Below this, there are links for 'Unsafe IP' and 'Possible malware site'. The domain information for OVH.ORG is listed, including registration and renewal dates. A 'History Info' section shows three scan events, all resulting in 'High Risk' status.

Report for 'http://masturbacja.ovh.org/'

This is a **high risk** site.

Most Recent Scan: 2012-03-22 00:14:26 UTC

Scanned single URL | [Details](#)

Scanned IP: 46.105.198.1

Current IP: 46.105.198.1

Country: France

This site has been scanned 3 times.

- 0 Safe
- 0 Suspicious
- 3 High Risk
- 0 Inconclusive

Unsafe IP: [Click here](#) to open list of unsafe reports.

Possible malware site. [Advisory provided by Google](#)

Domain Name: OVH.ORG

Registrar: OVH (R135-LROR)

Registration date: 16-NOV-1998

Renewal date: 15-NOV-2012

Last updated date: 16-NOV-2011

Administrative, Technical Contact:

Registrant City:Roubaix

Registrant Postal Code:59100

Registrant Phone:+33.899701761

Registrant FAX:+33.320200958

Registrant Email:oles@ovh.net

History Info

This site has been scanned 3 times in total.

Scan Time	Duration	Result	Scan Type	Detail
2012-03-22 00:14:26 UTC	257	High Risk	Scanned single URL	1 URLs scanned, high risk pages were detected
2012-03-21 12:10:25 UTC	17	High Risk	Scanned single URL	1 URLs scanned, high risk pages were detected
2012-03-20 11:10:40 UTC	34	High Risk	Scanned single URL	1 URLs scanned, high risk pages were detected

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Refer to the section '**Reports**' for more details.

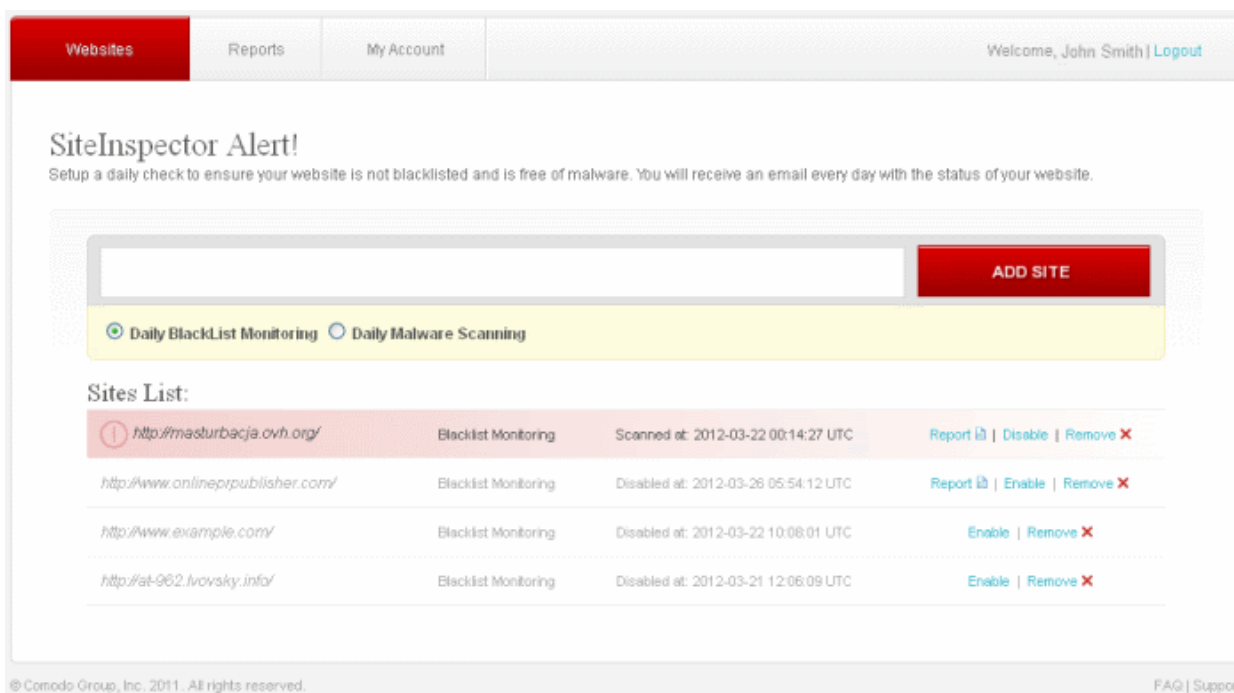
Enabling / Disabling a website for a particular service

If you want to add certain number of websites for daily blacklist monitoring or daily malware scanning services than allowed for your account, you have to first disable the same number of websites in the current list. Refer the sections **Adding websites for daily blacklist monitoring service** and **Adding websites for daily malware scanning** for more details on how to add websites.

To enable / disable a website for a particular service

- Click the 'Websites' tab at the top of the interface.

The list of websites in your account will be displayed.



- Click the Enable / Disable link beside a website that you want to change the status from enabled to disabled or vice-versa.
- Click 'OK' or 'Cancel' in the confirmation dialog.



The status of the selected website will be altered per your changes and a notification will be displayed.

The pictures below display notification for a website disabled for daily blacklist monitoring service...



...and for a website enabled for daily blacklist monitoring service.



Note: If you have changed the state of a website from 'Enabled' to 'Disabled', the website will still be available in the list and you can enable it anytime.

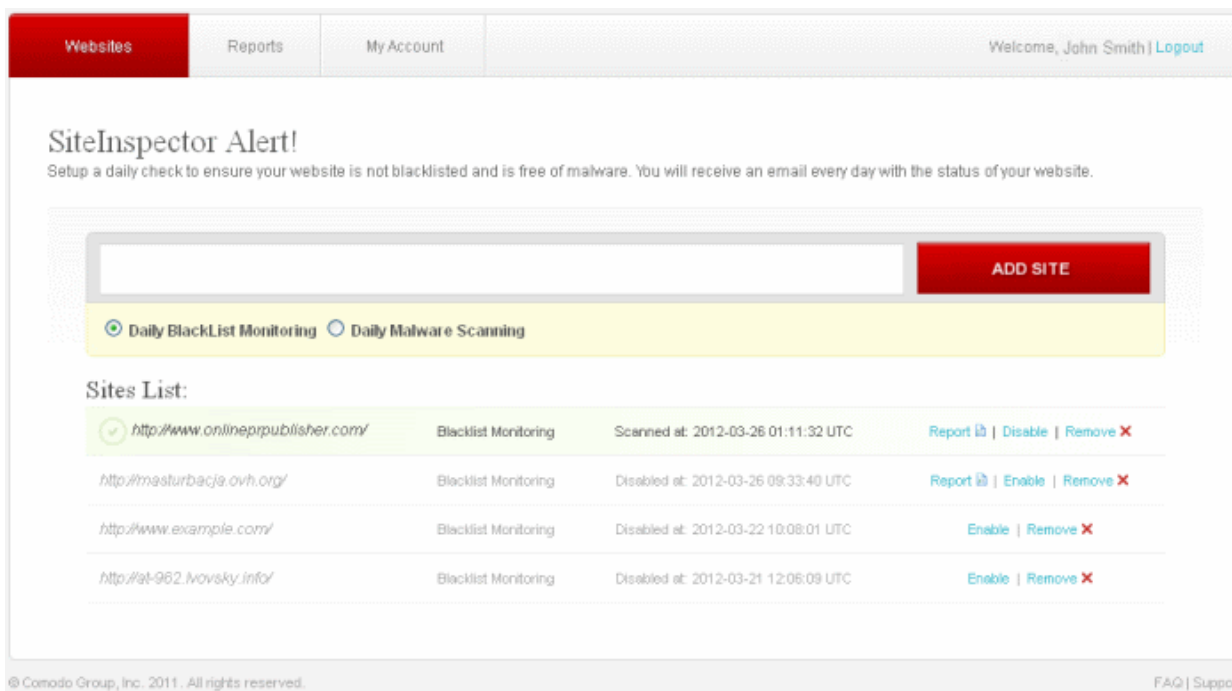
Removing a website for a particular service

If you wish to remove websites from the list for daily blacklist monitoring or daily malware scanning services, this can be easily done from the SiteInspector interface.

To remove a website for a particular service

- Click the 'Websites' tab at the top of the interface.

The list of websites in your account will be displayed.

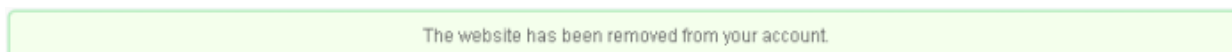


- Click the 'Remove' beside a website that you want to remove from the list.



- Click 'OK' to remove the website from the list.

A notification will be displayed stating that the website has been removed from the selected service.



Note: The reports generated for the removed website will still be available in the 'Reports' tab. Refer the section '**Reports**' for more details.

2.3 Reports

The SiteInspector Scan Reports are highly informative graphical summaries of the malware affected status of enrolled websites. SI Reports include:

- Scan reports of all the web pages of websites enrolled for Daily Malware Scanning
- Scan reports of index /home pages of the websites enrolled for Daily Blacklist Monitoring

'The Reports' tab displays a chronological list of all the malware scan reports of all the websites enrolled for SI Alert. with the details on:

- the website/domain to which the report pertains
- the service for which the website/domain has been enrolled (Malware Scanning/Blacklist Monitoring)

- the number of web pages (urls) scanned in that website
- creation date and time of the report

The screenshot displays the 'View Reports' page. At the top, there are navigation tabs: 'Websites', 'Reports' (selected), and 'My Account'. On the right, it says 'Welcome, John Smith | Logout'. Below the navigation, the title 'View Reports' is centered. There is a search bar with the text 'Narrow report displaying...' and a 'FILTER' button. To the right is a dropdown menu labeled 'Show all entries'. Below this is a table of reports:

URL	Malware Scanning	Checked URLs	Created at	Report	Remove
http://ziologfx.ovh.org/	Malware Scanning	35	2012-03-26 10:19:29 UTC	Report	Remove
http://www.onlinepublisher.com/	Malware Scanning	19	2012-03-22 05:12:04 UTC	Report	Remove
http://ziologfx.ovh.org/	Malware Scanning	35	2012-03-22 00:19:42 UTC	Report	Remove
http://ziologfx.ovh.org/	Malware Scanning	1	2012-03-21 00:12:29 UTC	Report	Remove
http://ziologfx.ovh.org/	Malware Scanning	1	2012-03-21 00:11:14 UTC	Report	Remove
http://ziologfx.ovh.org/	Malware Scanning	39	2012-03-20 13:14:52 UTC	Report	Remove
http://gac.ovh.org/	Malware Scanning	1	2012-03-20 11:30:57 UTC	Report	Remove
http://gac.ovh.org/	Malware Scanning	1	2012-03-20 11:19:08 UTC	Report	Remove
http://smarterm.lvovsky.info/	Malware Scanning	20	2012-03-20 10:11:49 UTC	Report	Remove

At the bottom right, there is a 'Display' dropdown menu set to '20 items per page'.

In the Reports area:

- the sites identified as safe and free from malware are highlighted with green
- the sites identified as suspicious are highlighted with yellow
- the sites identified as unsafe and containing malware are highlighted with red
- the sites that produced inconclusive scan results are highlighted with gray

The 'View Reports' interface allows the administrator to:

- **Filter the Reports**
- **View Detailed Reports of a website**
- **View Report of Unsafe pages in the same IP address of the Website**
- **Remove outdated/unwanted reports**

Using the Filter options

Sorting Reports based on Search Keys - You can filter the entries in the list to show only the results of particular website(s) by sorting the results based on search keys. Enter the search key partially or fully in the text field beside 'Filter' and click the 'Filter' button.

Sorting Reports based on Report Types - The drop-down menu at the top-right enables you to select the reports to be displayed based on scan results.

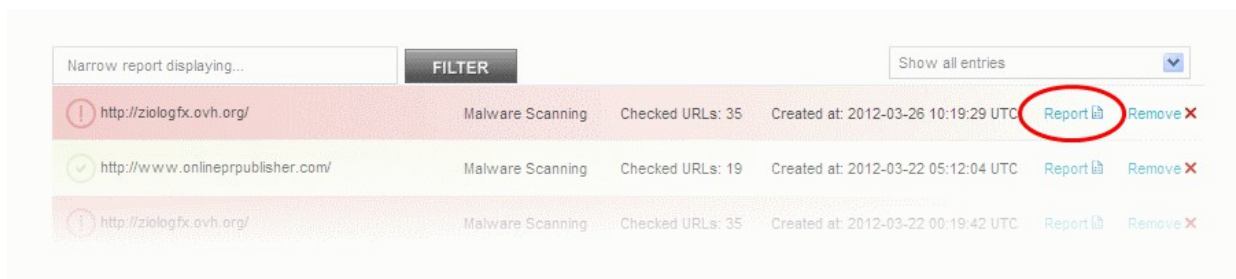
- Show all entries - Displays all the entries
- Show only Safe entries - Displays only the scan reports of the sites identified as safe and free from malware
- Show only Unsafe entries - Displays only the scan reports of the sites identified as unsafe and suspicious
- Show only Inconclusive entries - Displays only the scan reports of the sites on which the malware scanning yielded inconclusive results.

Limiting number of entries per page - You can limit the number of items displayed in the Reports page by selecting the option

from 'Display' drop-down at bottom right.

Viewing Detailed Reports

The detailed scan report can be viewed by clicking the 'Report' link in a listed item.



Tip: The most recent report for a specific website can be opened by clicking the 'Report' link against the website name under the 'Sites List' in the Websites interface.

The report page is divided into three sections namely:

- **Report Summary** – Provides an at-a-glance summary of status of the website, number of pages scanned, domain registration and contact details. The Summary area also contains a link to open a list of report on unsafe urls found on the same IP address.
- **Checked URLs** - Gives a list of web pages (URLs) in the website, which are scanned with individual results.
- **History Info** – Gives a log of malware scans run on the website.

Report Summary:

The Report Summary area provides at-a-glance summary of the scan results. It also gives:

- the IP address of the domain
- the domain registration details
- administrative/technical contact details of the domain.

Websites
Reports
My Account
Welcome, John Smith | [Logout](#)

Report for 'http://ziologfx.ovh.org/'

This is a high risk site.
34 high risk pages were detected.

Most Recent Scan: 2012-03-26 10:19:29 UTC


Site crawled (depth:9). Number of checked URLs: 35

Scanned IP: 46.105.198.1

Current IP: 46.105.198.1

Country: France

This site has been scanned 5 times.



- 0 Safe
- 2 Suspicious
- 3 High Risk
- 0 Inconclusive

Unsafe IP. [Click here](#) to open list of unsafe reports.

Possible malware site. [Advisory provided by Google](#)

Domain Name: OVH.ORG

Registrar: OVH (R135-LROR)

Registration date: 16-NOV-1998

Renewal date: 15-NOV-2012

Last updated date: 16-NOV-2011

Administrative, Technical Contact:

Registrant City:Roubaix

Registrant Postal Code:59100

Registrant Phone:+33.899701761

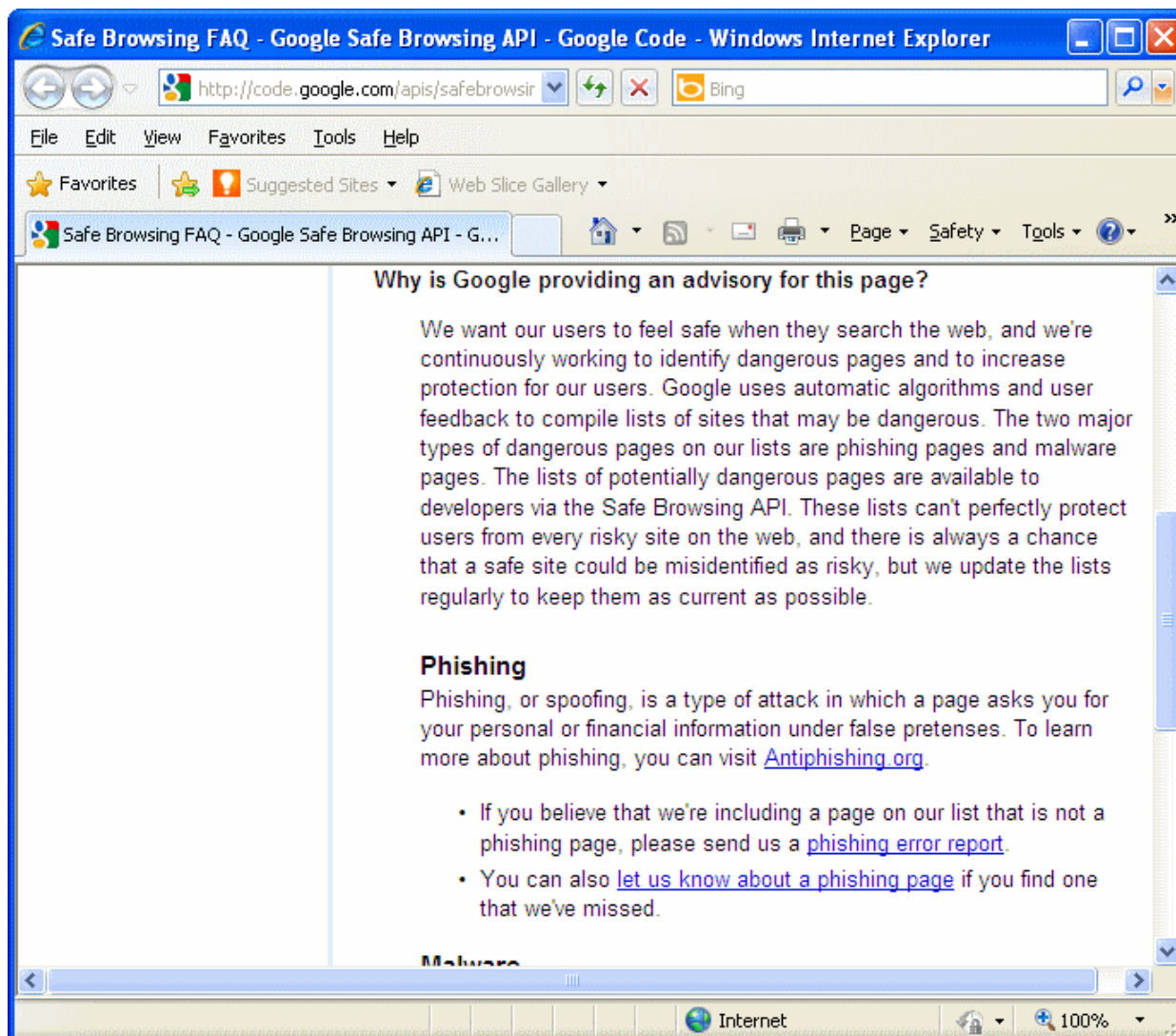
Registrant FAX:+33.320200958

Registrant Email:oles@ovh.net

Checked URLs

Narrow report displaying...
FILTER
Show all entries ▼

- Clicking '[Click here](#) to open list of unsafe reports' will open a list of pages from the same IP address, that were found unsafe while scanning this website. Refer to **Viewing Report of Unsafe pages in the same IP address of the Website** for more details.
- Clicking 'Advisory provided by Google' will take you to the Google Safe Browsing FAQ page, that explains why this page is qualified for blacklisting, if found containing Malware.



Checked URLs

The Checked URLs area provides a list of scanned web pages (urls) of the website.

Note: If the website has been enrolled for Daily Malware Scanning, all the pages will be scanned. If the website has been enrolled for Daily Blacklist Monitoring, only the home/index page will be scanned.

The Checked URLs area displays the scan result of each and every page scanned; enables you to view the report details of individual pages and to print the report for the pages identified as High Risk and Suspicious. You can also **filter the reports** to be viewed.

Checked URLs

URL	Result	URL Detail	URL Report
http://ziologfx.ovh.org/	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/vpx.pl_full.htv ...	Safe	No malicious code, files or activity detected	N/A
http://ziologfx.ovh.org/index.htm/index ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/kontakt.htm/kont ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/portfolio.htm/po ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/fotomanipulacje. ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/kamien_przed_ful ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/portfoliov1_full ...	High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/apteka_full.ht/a ...	High Risk	high risk pages were detected	Print report

« 1 2 »

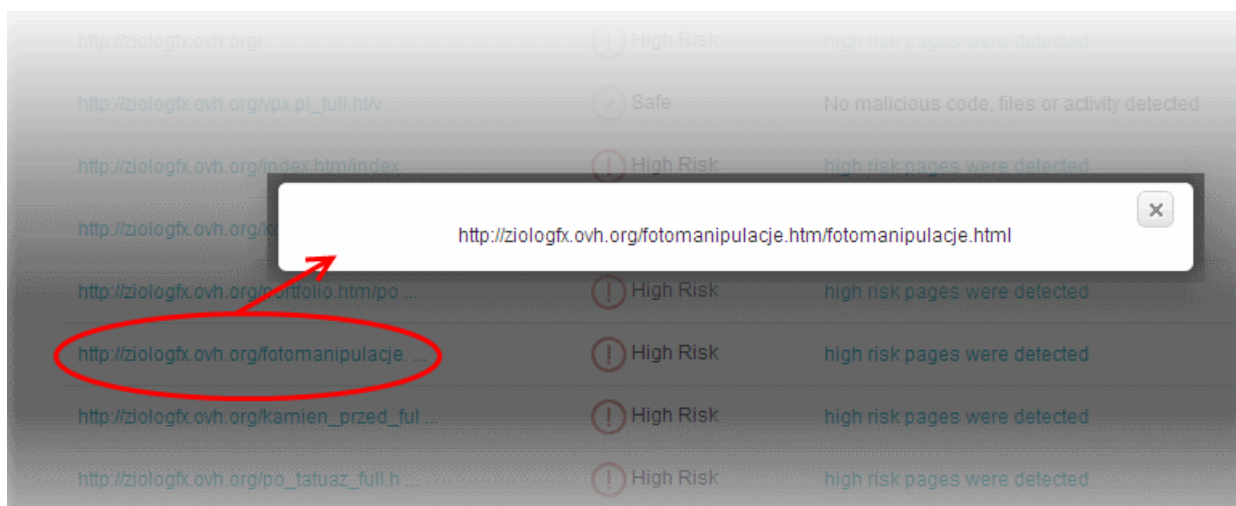
Display 20 items per page

History Info

This site has been scanned 6 times in total.

The details provided under each column are described below:

- **URL** - The url of the scanned page. If the full url could not be displayed within the width of the column, clicking on the displayed portion will open a pop-up showing the full url.



- **Result** - Shows the result of the malware scanning on the page. The result can be one of:
 - Safe - The page contains no malicious code, files or activity
 - Suspicious - The page is identified with suspicious code, file or behavior by the scanning engine
 - High Risk - The page is identified with dangerous code, file or behavior by the scanning engine
 - Inconclusive - The scan terminated without providing conclusive results.

- **URL Detail** – Provides a short description of the result. If the page is found unsafe, clicking on the description will open a pop-up with the report details.

Report Details

This is a **high risk page** : <http://ziologfx.ovh.org/index.html>
Result for 2012-03-27 01:17:26 UTC

Malicious behaviour was detected

- **Dangerous script** is found by antivirus engine on the page

- **URL Report** - Enables you to print the report on the page by clicking the 'Print report' link.

http://ziologfx.ovh.org/vpx.pl_full.htmv ...	✓ Safe	No malicious code, files or activity detected	N/A
http://ziologfx.ovh.org/index.htm/index ...	⚠ High Risk	high risk pages were detected	Print report
http://ziologfx.ovh.org/kontakt.htm/kont ...	⚠ High Risk	high risk pages were detected	Print report

History Info

The History Info area displays a log of scans run on the website. This area serves as an archive and enables you to view the scan reports from the past.

History Info

This site has been scanned 6 times in total.

Scan Time	Duration	Result	Scan Type	Detail
2012-03-27 01:17:26 UTC	440	⚠ High Risk	Site crawled (depth:9)	35 URLs scanned, high risk pages were detected
2012-03-26 10:19:29 UTC	562	⚠ High Risk	Site crawled (depth:9)	35 URLs scanned, high risk pages were detected
2012-03-22 00:19:42 UTC	576	⚠ High Risk	Site crawled (depth:9)	35 URLs scanned, high risk pages were detected
2012-03-21 00:12:29 UTC	112	⚠ Suspicious	Site crawled (depth:9)	1 URLs scanned, suspicious pages were detected
2012-03-21 00:11:14 UTC	68	⚠ Suspicious	Site crawled (depth:9)	1 URLs scanned, suspicious pages were detected
2012-03-20 13:14:52 UTC	286	⚠ High Risk	Site crawled (depth:9)	39 URLs scanned, high risk pages were detected

The details provided under each column are described below:

- **Scan Time** - Shows the date and time of the scan.
- **Duration** - Shows the time taken to scan the website (in seconds)
- **Result** - Shows the overall result of the scan
- **Scan Type** - Shows the depth of scanning
- **Detail** - Shows the number of pages scanned and brief description of the result. Clicking on the description opens the complete scan report of that scan in a new window.

Viewing Report of Unsafe pages in the same IP address of the Website

The consolidated report for a website enrolled for Daily Malware Scanning enables the administrator to obtain a report only for the pages identified as unsafe from the same IP address of the website. This saves time when compared to analyzing the individual page reports at the **Checked URLs** area and identifying the unsafe pages manually.











To view the report on only the unsafe pages, click the link '[Click here](#) to open list of unsafe reports' in the **Report Summary** area.

Note: The link '[Click here](#) to open list of unsafe reports' will appear only if one or more unsafe pages are identified from the same IP address of the website.

A report with list of pages identified as unsafe will be opened in a new window.

List for IP: 46.105.198.1

This list contains unsafe URLs were found on this IP. It is updated every 60 mins. These pages were checked in the last 48 hours.


Unsafe URL	Result	Detected IP	Last Detected At	Details
 http://ziologfx.ovh.org/	High Risk	46.105.198.1	2012-03-27 01:17:26 UTC	
 http://anglia.ovh.org/dudley.html	High Risk	46.105.198.1	2012-03-26 18:54:36 UTC	Show report
 http://bozeczialo.ovh.org/	Suspicious	46.105.198.1	2012-03-26 18:51:21 UTC	Show report
 http://gac.ovh.org/	High Risk	46.105.198.1	2012-03-26 18:50:00 UTC	Show report
 http://zmp3.ovh.org/	High Risk	46.105.198.1	2012-03-26 18:38:01 UTC	Show report
 http://fajowe.ovh.org/	High Risk	46.105.198.1	2012-03-26 18:26:04 UTC	Show report
 http://malcziki.ovh.org/01_spal2/20.html	Suspicious	46.105.198.1	2012-03-26 18:24:58 UTC	Show report
 http://detonacje.ovh.org/wsparcie.html	High Risk	46.105.198.1	2012-03-26 18:23:44 UTC	Show report
 http://masturbacja.ovh.org/	High Risk	46.105.198.1	2012-03-26 18:22:02 UTC	Show report
 http://lo1koluszki.ovh.org/	High Risk	46.105.198.1	2012-03-26 18:18:57 UTC	Show report

To view the detailed report on a specific page, click 'Show Report' link beside it.













Removing reports for a particular website

Unwanted and outdated reports can be removed from SiteInspector Reports by clicking the 'Remove' link in the 'View Reports' interface.

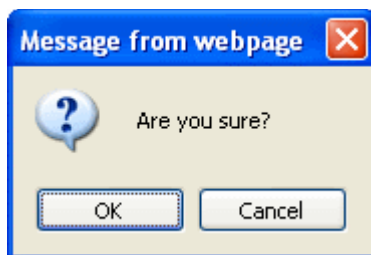
View Reports

Narrow report displaying... Show all entries 

FILTER

 http://ziologfx.ovh.org/	Malware Scanning	Checked URLs: 35	Created at: 2012-03-27 01:17:26 UTC	Report  Remove 
 http://ziologfx.ovh.org/	Malware Scanning	Checked URLs: 35	Created at: 2012-03-26 10:19:29 UTC	Report  Remove 
 http://www.onlineprpublisher.com/	Malware Scanning	Checked URLs: 19	Created at: 2012-03-22 05:12:04 UTC	Report  Remove 
 http://ziologfx.ovh.org/	Malware Scanning	Checked URLs: 35	Created at: 2012-03-22 00:19:42 UTC	Report  Remove 

A Confirmation dialog will appear.



- Click 'OK'. The selected report will be removed from SiteInspector.

2.4 Managing Your Account

The 'My Account' tab in SiteInspector enables you to view your account details, change your login password, add more websites, renew your subscription and create a new account.

To manage your account, click the 'My Account' tab in the SI interface.

Product name	License key	Subscription	Expires At	Sites	Is active	
SiteInspector Alert!	5688D71-8676-405b-81ad-159e974b48E1	880E76AD2	2013-03-20	1	VALID	Renew View

You will be taken to your Comodo Accounts Manager (CAM) page at <https://accounts.comodo.com/siteinspector/management>.

Product name	License key	Subscription	Expires At	Sites	Is active	
SiteInspector Alert!	5688D71-8676-405b-81ad-159e974b48E1	880E76AD2	2013-03-20	1	VALID	Renew View

The Accounts page contains four tabs:

- [SiteInspector](#)
- [My Account](#)
- [Help](#)
- [Contacts](#)

2.4.1 SiteInspector Area

If you have subscribed for only SiteInspector service, the details of your service will be displayed directly in this page. If you have subscribed for more accounts, such as Comodo Online Storage, Comodo Internet Security etc., you have to select the respective product from the drop-down in the first tab named as 'Services'.

The page allows you to:

- [Search for your subscription](#)
- [Subscribe SI services for more websites](#)
- [Renew your subscription](#) and
- [View your subscription details](#)

To search for your subscription

- Click or select 'SiteInspector' from the first tab in your accounts screen.
- Click the 'Search' link at the top right side of the screen.

The 'Search Subscription' page will be displayed.

The screenshot shows the 'Comodo SiteInspector Subscriptions' page. At the top, there is a navigation bar with tabs for 'SiteInspector', 'My Account', 'Help', and 'Contacts', along with a 'Logout' link. Below the navigation bar, the page title is 'Comodo SiteInspector Subscriptions' with links for 'Search', 'Create New', and 'Manage Subscriptions'. The main content area is titled 'Search Subscription' and contains a search form with the following fields:

- Subscription ID: [Text input field]
- Expired At Date from: [Month dropdown] [Year dropdown] [Day dropdown]
- to: [Month dropdown] [Year dropdown] [Day dropdown]
- [Search] [Reset] buttons

Below the search form is a table with the following columns: Product name, License key, Subscription, Expires At, Sites, Is active. The table contains one row of data:

Product name	License key	Subscription	Expires At	Sites	Is active
SiteInspector Alert!	5d33d71-b516-405b-01ad-159e974b4d7f	8805E74AD2	2013-03-20	1	VALID

1 Found

- Enter the full or part of the subscription ID in the text field and / or
 - Select the period of the subscription in the year, month and date drop-downs and click the 'Search' button.
- The search process will start and details of all your subscription will be displayed at the bottom of the screen.

To subscribe SI services for more websites

- Click the 'Create New' link at top right side of the screen.

The 'Comodo Sign-Up Page' will be displayed.

- Select the service and enter the number of websites that you want to enroll in the 'Pricing Terms' section.

Comodo Sign-Up Page

Pricing Terms

- Daily Malware Scanning - SiteInspector Pro (1 site)
- Daily BlackList Monitoring - SiteInspector Pro (1 site)

SitesCount	License Period	\$ Per Site	Total
<input type="text" value="1"/>	<input type="text" value="1 Month"/>	\$14.95	\$14.95

- Enter your contact details in the 'Contact Information' section.

Contact Information

Company Name	<input type="text" value="ABC Corporation"/>
Street Address*	<input type="text" value="Street name"/>
Address2	<input type="text"/>
City*	<input type="text" value="City name"/>
Country*	<input type="text" value="United States"/>
State or Province	<input type="text" value="Alabama"/>
Postal Code*	<input type="text" value="65000"/>


Note: Fields marked with * are mandatory.





- If your Billing address is same as the contact information, leave the checkbox 'The same as Contact Information' under Billing Information selected. Else, uncheck the option and enter your billing address.
- Select your payment mode in the 'Payment Options' section and enter the required details in the respective fields.

Billing Information

The same as Contact Information

Payment Options



Credit Card Details

Credit Card Number* [Select my Credit Card](#)

Security Code* [What is it?](#)

Name exactly as it appears on your credit card*

Expiration date* -

- Select the 'Yes' checkbox in the 'Communication Options' section for updates about Comodo products.
- Read the 'User License Agreement' and accept to it by selecting 'I accept the Terms and Conditions' checkbox.

Communication Options

Yes! Please keep me informed about Comodo products, upgrades, special offers and pricing via email. Your information is safe with us!

Terms and Conditions

**USER LICENSE AGREEMENT
SITEINSPECTOR**

IMPORTANT - PLEASE READ THESE TERMS CAREFULLY BEFORE DOWNLOADING, INSTALLING, OR USING COMODO SITEINSPECTOR ("SERVICES"). BY DOWNLOADING, INSTALLING, OR USING THE SERVICES OR BY CLICKING ON "I ACCEPT" BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO ITS TERMS. IF YOU DO NOT AGREE TO THE TERMS HEREIN, DO NOT DOWNLOAD OR USE THE SERVICES OR CLICK ON "I ACCEPT".

This user license agreement is between you ("you" or "Subscriber"), as either an individual or as a business entity, and Comodo Security Solutions, Inc. ("Comodo"),

I accept [terms and conditions](#)

SIGN UP

[Terms & Conditions](#) [Comodo Security Solutions, Inc.'s privacy policy](#) [Contact Us](#)
©Comodo Security Solutions, Inc.

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- Click 'SIGN UP'

Your order will be processed and confirmation email will be sent from Comodo.

To renew your subscription for SI services

- Click the 'Renew' link at the bottom right side of the screen.

The 'Comodo Sign-Up Page' will be displayed. Follow the same procedure as explained in '[Subscribing SI services for more websites](#)' section.

To view your SiteInspector subscription details

- Click the 'View' link at the bottom right side of the screen.

Your Comodo SiteInspector Subscriptions details page will be displayed.

The screenshot shows the 'Comodo SiteInspector Subscriptions' interface. At the top, there is a navigation bar with 'SiteInspector', 'My Account', 'Help', 'Contacts', and 'Logout'. Below this is a search bar and links for 'Search', 'Create New', and 'Manage Subscriptions'. A table lists subscriptions with columns for Product name, License key, Subscription, Expires At, Sites, and Is active. One subscription is listed: 'SiteInspector Alert! (free for testing)' with license key '5a8882f1-6d7d-485b-81ad-159e974b480f', subscription '8805E74AD2', expires '2013-03-20', 1 site, and is 'VALID'. Below the table, there is a 'Show Comodo SiteInspector Subscriptions' button. A detailed view of the selected subscription is shown below, with fields for Product name, License key, Subscription, Sites, From date, To date, and Is active. The 'Is active' field is 'VALID'. A 'Close' button is at the bottom left of the details view.

Product name	License key	Subscription	Expires At	Sites	Is active
SiteInspector Alert! (free for testing)	5a8882f1-6d7d-485b-81ad-159e974b480f	8805E74AD2	2013-03-20	1	VALID

Show Comodo SiteInspector Subscriptions

Product name: **SiteInspector Alert!**
 License key: 5a8882f1-6d7d-485b-81ad-159e974b480f
 Subscription: 8805E74AD2
 Sites: 1
 From date: Tue, 20 Mar 2012 09:08:29 +0000
 To date: Wed, 20 Mar 2013 09:08:29 +0000
 Is active: VALID

Close

1 Found

The license key and subscription details have been intentionally blurred and will be clear in your accounts page.

- Click 'Close' or the button to return to the subscriptions page.

To return to SiteInspector website from your accounts page

- Click 'Manage Subscriptions' link to return to the SiteInspector services website.

2.4.2 My Account

The 'My Account' tab displays the full details of your account with Comodo Accounts Manager.

User Details

Account Details

Login: jsmith@example.com
Email: jsmith@example.com
First Name: John
Last Name: Smith

[User Details](#)
[Change Password](#)
[Change Contact Information](#)
[Change Email Address](#)
[Credit Cards Management](#)

Contact Address:

Address: Street name
City: City name
Postal Code: 123456
Country: United States

Enabled Services:

- ▶ SiteInspector

[Sign Up to Comodo Network Center](#)
[Sign Up to Affiliate System](#)
[Sign Up to Antispam Gateway](#)
[Sign Up to Comodo Web Application Firewall](#)
[Sign Up to LogInPro](#)
[Sign Up to Comodo System Utilities](#)
[Sign Up to UserTrust](#)
[Sign Up to TrustConnect](#)
[Sign Up to Comodo Internet Security](#)
[Sign Up to Comodo Online Storage](#)
[Sign Up to Endpoint Security Manager](#)

Last Ten Orders:

Orders						
Order Number	Description	Date	Payment type	Amount	Order State	
1048964-1	SiteInspector Alert! Access Fee [2012-03-20/2013-03-20]	Tue, 20 Mar 2012 09:08:29 +0000	CC-NOT DEFINED	\$0.00	Processed	Details

1 Found

This area allows you to change your account settings and information and also to sign-up for other Comodo Products and Services. The right hand side pane contains the shortcuts for the following:

- [Viewing your account details](#)
- [Changing your account password](#)
- [Changing your contact details](#)
- [Changing your email address](#)
- [Managing your credit card details](#)

[User Details](#)
[Change Password](#)
[Change Contact Information](#)
[Change Email Address](#)
[Credit Cards Management](#)

Changing Your Comodo Account Password


The 'Change Password' option in the right hand side pane allows you to change the password to access your Comodo SiteInspector services account and the Comodo Accounts Manager (CAM).

To change your password

- Click 'Change Password' from the right hand side pane in the 'My Account' interface.

Change Password

Please enter New Password



Old Password	<input type="text"/>
New Password	<input type="text"/>
Reenter New Password	<input type="text"/>

- Enter your existing password on Old Password text box.
- Enter your new password in the New Password text box and re-enter for confirmation in the Reenter New Password text box.
- Click 'Submit'.

Your access password is now changed. You need to enter your new password to access your SI services account from next login onwards.

Changing Contact Information

The 'Change Contact Information' option in the right hand side pane enables you to change your contact details from those provided during your account sign-up.

To change your contact details

- Click 'Change Contact Information' from the right hand side pane in the 'My Account' interface.

Change Contact Information

Company Name	<input type="text" value="ABC Corporation"/>
Street Address*	<input type="text" value="Street name"/>
Address2	<input type="text"/>
City*	<input type="text" value="City name"/>
Country*	<input style="border-bottom: none;" type="text" value="United States"/> ▼
State or Province	<input style="border-bottom: none;" type="text" value="Alabama"/> ▼
Postal Code*	<input type="text" value="123456"/>

The 'Change Contact Information' form will appear, pre-populated with the details entered while signing-up the account.

- Modify the details as required.

Note: Fields marked with * are mandatory.

- Click 'Submit'.

Your contact information attached with the account are now changed.


Changing Your Email Address

The 'Change Email Address' option in the right hand side pane enables you to change your email address that is associated with your account.

To change your contact email address.

- Click 'Change Email Address' from the right hand side pane in the 'My Account' interface.

Change Email Address

	Old Email Address	jsmith@example.com
	New Email Address	<input type="text" value="johnsmith@newmail.com"/>
	Reenter New Email Address	<input type="text" value="johnsmith@newmail.com"/>
		<input type="button" value="Submit"/> <input type="button" value="Cancel"/>

The Change Email Address form appears, pre-populated with the email entered while signing-up the account.

- Enter the new email address in the New Email Address text box and re-enter the same in the Reenter New Email Address text box for confirmation.
- Click 'Submit'.

The email address attached to your account is now changed. You will receive email notifications related to your Comodo SiteInspector account only in your new email address. But your login email address remains the same, as signed-up with.

Managing Your Credit Cards Information

The 'Credit Cards Management' option in the right hand side pane enables you to change the details of the credit card(s) associated with your account. The details of the credit card you used earlier will be displayed.

To add a new card, click 'Add Credit Card' and fill-in the form with the details of the new card. This will help in pre-populating your credit card details when you are renewing your subscription, purchasing additional online storage space or subscribing for other Comodo Products or Services.

Subscribing for Other Comodo Products and Services

The 'User Details' page under 'My Account' tab displays the currently enabled services for your account and a list of other products and services available from Comodo at its bottom.

Enabled Services:

- ▶ SiteInspector

[Sign Up to Comodo Network Center](#)

[Sign Up to Affiliate System](#)

[Sign Up to Antispam Gateway](#)

[Sign Up to Comodo Web Application Firewall](#)

[Sign Up to LogInPro](#)

[Sign Up to Comodo System Utilities](#)

[Sign Up to UserTrust](#)

[Sign Up to TrustConnect](#)

[Sign Up to Comodo Internet Security](#)

[Sign Up to Comodo Online Storage](#)

[Sign Up to Endpoint Security Manager](#)

Last Ten Orders:

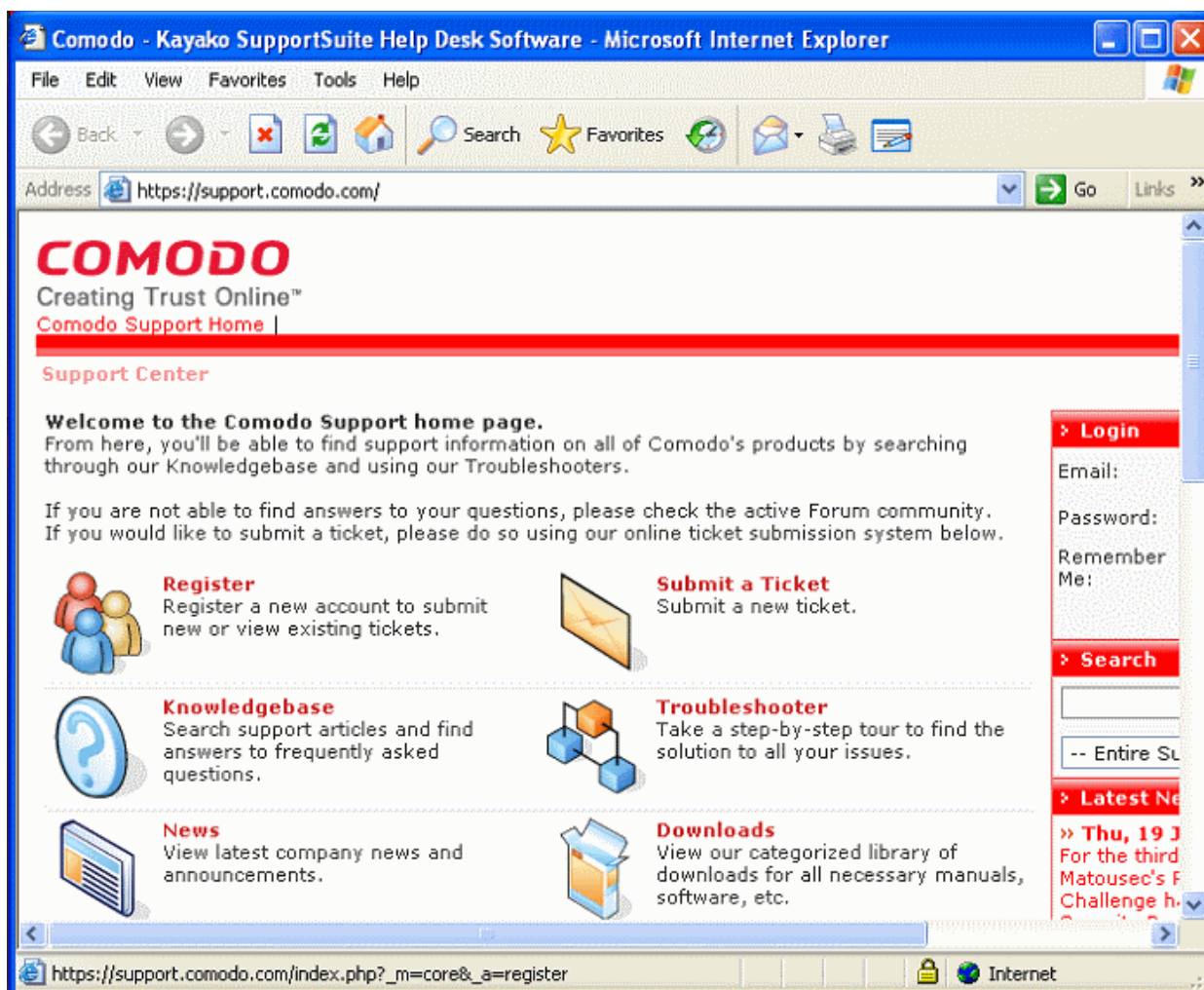
Orders						
Order Number	Description	Date	Payment type	Amount	Order State	
1048964-1	SiteInspector Alert! Access Fee [2012-03-20/2013-03-20]	Tue, 20 Mar 2012 09:08:29 +0000	CC-NOT DEFINED	\$0.00	Processed	Details

1 Found

- To subscribe for other Comodo products or Services, simply click the corresponding link and follow the enrollment procedure.

2.4.3 Help

Clicking the Help tab takes you to Comodo's searchable knowledge base and troubleshooter at <https://support.comodo.com/>



If you do not find a solution in our Knowledge base or Troubleshooter, you can submit a support ticket after registering an account. Registration is free.

2.4.4 Contacts

Clicking the 'Contacts' tab takes you to the 'Contact Us' page.

SiteInspector My Account Help Contacts Logout

Contact Us:

Sales:

In North America: +1.888.266.6361 or +1.703.581.6361
All other countries: +44.(0)161.874.7070

Email: sales@comodo.com

Support:

Email us at: support@comodo.com or use the telephone number provided when you placed your order.

Validation Department

If you are required to submit corporate documents for validations purposes, please mail to:

Validation Department
Comodo Security Services
3rd Floor, 26 Office Village
Exchange Quay, Trafford Road
Salford, Manchester
M5 3EQ
UK

You may also submit your documents by email or fax to:

Email: docs@comodogroup.com
U.S. and Canadian Fax: +1.866.831.5837
International Fax: +1.801.303.9291

For EV (Extended Validation) SGC SSL Certificates only:

Email: evdocs@comodo.com
U.S. and Canadian Fax: +1.866.446.7704
International Fax: +1.801.303.9359

Business Development, Strategic Partnerships:

If you would like to discuss a Business Development or Strategic Partnership please contact us at: busdev@comodo.com

Affiliate, Partners:

If you would like to discuss Partner or Affiliate opportunities please contact us at busdev@comodo.com

Existing Affiliates, Partners:

If you are a Web Host Reseller Program Member: webhostsupport@comodo.com
If you are a Reseller Program Member: resellersupport@comodo.com

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The 'Contact Us' page contains telephone numbers and email addresses for contacting Comodo for purchasing Comodo Products and Services and to get Product Support.

About Comodo

The Comodo companies are leading global providers of Security, Identity and Trust Assurance services on the Internet. Comodo CA offers a comprehensive array of PKI Digital Certificates and Management Services, Identity and Content Authentication (Two-Factor - Multi-Factor) software, and Network Vulnerability Scanning and PCI compliance solutions. In addition, with over 10,000,000 installations of its threat prevention products, Comodo Security Solutions maintains an extensive suite of endpoint security software and services for businesses and consumers.

Continual innovation, a core competence in PKI and a commitment to reversing the growth of Internet-crime distinguish the Comodo companies as vital players in the Internet's ongoing development. Comodo, with offices in the US, UK, China, India, Romania and the Ukraine, secures and authenticates the online transactions and communications for over 200,000 business customers and millions of consumers, providing the intelligent security, authentication and assurance services necessary for trust in on-line transactions.

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For additional information on Comodo - visit <http://www.comodo.com>.